Cremation, WITH CONFIDENCE GUARANTEE





314-838-9100

www.monarchcremate.com



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- Affordable, dignified cremation services
- Family owned and operated
- Transparent pricing
- No hidden charges
- Arrange online

Why Cremation with Confidence™?

Due to national scandals, we understand that those who choose cremation might have doubts about the process and procedures of crematories. Our 10-step cremation process guarantees that your loved one is well cared for at all times and that the cremated remains returned to you are those of your loved one. This brochure will help answer any questions you may have about our 10-step process, and the commitment we have to every family we serve.

We believe in our cremation process so much that we exclusively offer the Cremation with Confidence Guarantee.



Viewing room at our on-site crematory.

1.

Your Loved One Never Leaves our Care

At Monarch Cremation, we have a strict code of ethics and procedures we adhere to while your loved one is in our care. We own and operate our on-site crematory, which means that your loved one is always under our professional care. Unlike other local funeral homes and cremation services, we do not contract out the cremation itself to the lowest bidder in the area. We handle all aspects of the cremation service from the first contact with the family all the way through the return of the cremated remains. Our crematory is managed by a third-generation funeral director who holds cremation certifications through CANA, NFDA, and Matthews.

2.

Safeguarding Personal Identity

To ensure identity, a personal identification bracelet is placed on your loved one at the moment they enter our care. This bracelet is placed on your loved one prior to their transportation from the nursing home, hospital, residence, or coroner's office and verified with the facility's personnel.

3.

Unique Tracking System

Upon arrival, your loved one is logged into our tracking system and assigned an identification number. This number is used to track every phase of the cremation process. Our tracking system includes the date and time of arrival at the facility and the name of the transfer technician. All personal belongings are catalogued and placed in a secure area for their return to the family.

4.

Cremation Forms

Monarch prepares the death certificate and other necessary records, and consults with the family or responsible party. Our simple online planning system will take you step-by-step through the process in the comfort of your own home.



5.

Checks and Balances

Two individuals – our certified cremation specialist and another funeral home staff member – will review all paperwork, permits, identification markers, and authorizations. This is to ensure authorizations and permits have been received and properly documented. The cremation process will begin after these documents have been verified by both individuals.

6.

Cremation Log Book

Prior to cremation, your loved one's information is entered into our cremation log book. This log shows the name of the individual, their identification number, date and time of the cremation, and the crematory operator's name.

7.

Details During the Cremation

The crematory checklist and identification card are placed on the outside of the cremation chamber during the cremation process. Your loved one is cremated in the approved cremation container in which they were identified. Prior to cremation, a metal disc engraved with a cremation number matching that of your loved one is placed on the outside of the cremation container. This disc is recovered after cremation and placed in the urn for additional identification purposes.

8.

Details After the Cremation

After the cremation is complete, our professionals retrieve the cremated remains. The cremated remains are then processed, and two individuals – our certified cremation specialist and a funeral home staff member – both inspect and sign the cremation paperwork as the cremated remains are placed into the urn of choice.

9.

Return of the Cremated Remains

Our staff will notify you to schedule a time for receipt of the cremated remains. At the funeral home, we will provide a dignified setting in which to receive the urn where you may spend a few moments privately in quiet reflection. For added security, we only release cremated remains in accordance with the signed cremation paperwork which outlines who is eligible to receive the urn.

10.

Celebration of Life

We have beautiful facilities to host a memorial service, either before or after cremation, to celebrate the life of your loved one. A meaningful ceremony provides an opportunity for family and friends to pay tribute and share the memories of a lifetime.



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FOR MORE INFORMATION VISIT: